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8 IN THE UNITED STATES DISTRICT COURT  
9 FOR THE DISTRICT OF ARIZONA

10  
11 KELVIN D. DANIEL, et al

12 Plaintiffs,

13 v.

14 SWIFT TRANSPORTATION  
15 CORPORATION,

16 Defendant.

17 Case No. 2:11-cv-01548-PHX-ROS

18  
19 DEFENDANT SWIFT  
TRANSPORTATION CO. OF  
ARIZONA, LLC'S THIRD AMENDED  
RESPONSES TO PLAINTIFFS' FIRST  
SET OF INTERROGATORIES

20  
21 Defendant Swift Transportation Co. of Arizona, LLC ("Swift") hereby responds to  
22 Plaintiffs' First Set of Interrogatories as follows. All amended information is in **bold**:

23 **PRELIMINARY STATEMENT**

24 In responding to Plaintiffs' discovery requests, Swift has conducted a reasonable  
25 inquiry and investigation relating to the information requested. This inquiry and  
26 investigation is ongoing. The responses set forth herein are made on the basis of Swift's  
27 current knowledge. Swift reserves the right to refer to, conduct discovery with reference  
28 to, or offer as evidence, such information that may have, in good faith, not been included  
in the following responses. Swift expressly reserves the right to amend or supplement its  
responses, as appropriate, based on further inquiry and investigation. The information  
contained in these responses is also subject to correction for errors or omissions.

Nothing herein shall be construed as an admission or waiver of: (i) objections regarding admissibility, competency, relevance, privilege, materiality, or authenticity; (ii) objections due to vagueness, ambiguity, or undue burden; or (iii) Swift's right to object to the use of these documents during any subsequent proceeding, including the trial of this or any other action.

## INTERROGATORIES

### INTERROGATORY NO. 1:

Identify every person who has interacted with or otherwise performed work regarding the Named Plaintiffs' job applications or consumer reports (other than in defense of the litigation in this case), including his or her name, job title, description and department/division, formal employer, work performed and location of employment.

### ANSWER:

Swift objects to Interrogatory No. 1 as overly broad and unduly burdensome to the extent that it seeks information regarding non-Swift employees that Swift has no knowledge or information about. Interrogatory No. 1 is also overly broad and unduly burdensome because not every person who has interacted with or otherwise performed work regarding the Named Plaintiffs' job applications or consumer reports will be relevant or material to Plaintiffs' claims or efforts to certify the purported class.

Swift further objects to Interrogatory No. 1 to the extent that the information requested is already known by, or available to, the Named Plaintiffs, as they are in the best position to know who interacted with them, and as evidenced in Swift's disclosure statements and documents produced contemporaneously therewith.

Notwithstanding these objections and without waiving them, Swift responds that, based on the facts presently known, the following people interacted with or otherwise performed work regarding the Named Plaintiffs' job applications or consumer reports:

- Michelle Adamson works in Swift's security department at Swift's corporate office in Phoenix, Arizona. Michelle noted on Plaintiff Kelvin Daniel's employment application that Mr. Daniel would have to call Swift for an interview.

- Chad Bumgarner is a safety compliance coordinator at Swift who works at a Swift recruitment center in Lathrop, California. Chad interacted with Plaintiff Kelvin Daniel at a Swift orientation that Mr. Daniel attended. At that orientation, Mr. Daniel voluntarily disclosed several convictions in response to Swift's admonition that applicants accurately fill out and disclose information on their applications.
- Bill Cody was a recruiter at Swift who worked at a Swift recruitment center in Columbus, Ohio. Bill may have been the recruiter for Plaintiff Tanna Hodges' September 2009 application. Bill no longer works at Swift.
- Javier Covian is a recruit processor at Swift who works at Swift's corporate office in Phoenix, Arizona. Javier processed Plaintiff Kelvin Daniel's employment application.
- Douglas Driscoll is a recruiter at Swift who works at a Swift recruitment center in Sumner, Washington. Douglas was the recruiter for Plaintiff Kelvin Daniel.
- Tammy Ferguson works in the recruiting department at Swift's corporate office in Phoenix, Arizona. Tammy ordered consumer reports for Plaintiff Kelvin Daniel on December 28, 2010.
- Angelica Flores works in Swift's security department at Swift's corporate office in Phoenix, Arizona. Angelica determined that Plaintiff Kelvin Daniel was not approved for hire.
- Mary Johnson was an administrative assistant who worked at a Swift recruitment center in Memphis, Tennessee. Mary worked on the job application for Plaintiff Tanna Hodges. Mary no longer works at Swift.
- Kris Keplar is a recruiter at Swift who works at a Swift recruitment center in Columbus, Ohio. Kris was the recruiter for Plaintiff Tanna Hodges.
- Delois Lindsey was a recruit processor at Swift who worked at Swift's corporate office in Phoenix, Arizona. Delois was the processor for Plaintiff Tanna Hodges' employment application. Delois no longer works at Swift.

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- 1     • Patricia Ramos worked in Swift's security department at Swift's corporate office in
- 2         Phoenix, Arizona. Patricia interviewed Plaintiff Tanna Hodges on December 14,
- 3         2009. Patricia no longer works at Swift.
- 4     • Berenice Ruiz worked in Swift's security department at Swift's corporate office in
- 5         Phoenix, Arizona. Berenice interviewed Plaintiff Kelvin Daniel on January 27,
- 6         2011. Berenice no longer works at Swift.
- 7     • Tamara Strickland is a recruiter at Swift who works at a Swift recruitment center in
- 8         Memphis, Tennessee. Tamara Strickland left a voicemail message for Plaintiff
- 9         Kelvin Daniel on December 28, 2010.

10 **INTERROGATORY NO. 2:**

11              To the extent you believe that Swift Transportation Corporation is an improper  
 12 defendant in this action, please state the basis for such contention and identify any entity,  
 13 which you believe would be a proper defendant to the allegations set forth in Plaintiffs'  
 14 First Amended Complaint.

15 **ANSWER:**

16              Swift objects to Interrogatory No. 2 as overly broad and unduly burdensome and to  
 17 the extent that it requests Swift make a legal conclusion as to what corporate entities  
 18 should be a proper defendant for every allegation set forth in Plaintiffs' First Amended  
 19 Complaint. If Plaintiffs can identify with some particularity what conduct or whose  
 20 actions they are concerned about, as opposed to all allegations in the Complaint,  
 21 Defendants will supplement this response.

22              Notwithstanding these objections, Swift responds that the currently named  
 23 Defendant, Swift Transportation Corporation is no longer the name of a company. Swift  
 24 Transportation Co. of Arizona, LLC is the name of the entity that would have employed  
 25 the Named Plaintiffs if they had been qualified for hire and accepted job offers from  
 26 Swift. To the extent the Named Plaintiffs wish to represent applicants for employment or  
 27 employees in positions other than drivers, then the proper defendant may not be Swift  
 28 Transportation Co. of Arizona, LLC.

1           **INTERROGATORY NO. 3:**

2           For the time period between August 8, 2006 and the present, identify in detail your  
 3 procedure for hiring or screening job applicants, including the employment application, all  
 4 consumer reports/criminal background reports that are obtained, the FCRA disclosures  
 5 that are given, the communication to the applicant of the hiring decision, and all  
 6 paperwork or documentation that changes hands between you and the applicant from the  
 7 beginning of the process until the applicant is either hired, rejected for employment or the  
 8 process otherwise ends. If the procedures differ in geographic areas, explain the  
 9 differences. If the procedures changed during the applicable time period, please detail the  
 10 date and nature of the changes.

11           **ANSWER:**

12           Swift objects to Interrogatory No. 3 as overly broad as it requests a detailed step-  
 13 by-step hiring procedure with respect to all job applicants over a 5+ year period. Swift's  
 14 hiring process also involves over one-hundred current and former employees.

15           Plaintiffs request information for the time period from August 8, 2006 to the  
 16 present. As the parties have discussed, Swift takes the position that Plaintiffs may not  
 17 certify a five-year class, as the two-year statute of limitations set forth in 15 U.S.C. §  
 18 1681p applies to Plaintiffs' claims. The requested information prior to that date is  
 19 therefore not relevant nor calculated to lead to the discovery of admissible evidence.  
 20 Pursuant to a Stipulation between the parties, the parties agreed Swift would only be  
 21 required to produce documents from August 8, 2009 forward to Plaintiffs. However, if a  
 22 five-year class is certified by the Court, Swift agrees to provide to Plaintiffs the remaining  
 23 documentation from August 8, 2006 to August 8, 2009. The objection contained in this  
 24 paragraph will be referred to subsequently as the "Two-Year SOL Objection," and  
 25 reference to the Two-Year SOL Objection shall incorporate the contents of this entire  
 26 paragraph.

27           As the parties have previously discussed, Swift takes the position that Plaintiffs  
 28 may not certify a class that includes non-driver applicants or employees, and therefore

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1 objects on the ground that information sought by Plaintiffs as to non-drivers is irrelevant  
 2 and not calculated to lead to the discovery of admissible evidence. Notwithstanding this  
 3 position, Swift has agreed, without waiver of these objections, to provide non-driver  
 4 information to Plaintiffs. Nevertheless, Swift's objection to provision of this information  
 5 stands. The objection contained in this paragraph will subsequently be referred to as the  
 6 "Non-Driver Objection," and reference to the Non-Driver Objection shall incorporate the  
 7 contents of this entire paragraph.

8 Swift further objects to Interrogatory No. 3 to the extent that it seeks confidential,  
 9 proprietary, or otherwise privileged information that is not otherwise known or publicly  
 10 available to its competitors, such as Swift's policies and procedures for hiring drivers.  
 11 Interrogatory No. 3 is also objectionable because it is compound in requesting the hiring  
 12 process in different regions and different timeframes.

13 Notwithstanding these objections and without waiving them, Swift responds as  
 14 follows regarding its hiring process for drivers:

15 Swift accepts driver applications through a variety of mediums, including through  
 16 paper, in-person, mail, facsimile, trucking driving schools, and over the internet (web  
 17 applications). Swift accepts web applications through multiple websites and links. Swift  
 18 also accepts web applications from Randall Riley, a recruiting services vendor, which uses  
 19 a generic application intended for a variety of trucking companies.

20 Depending on the type of applicant, they may have to undergo a different  
 21 application process. Swift has four different classes of driver applicants:

- 22       (1) **Academy Drivers.** These drivers do not currently possess a Commercial  
                     Driver's License ("CDL") and are seeking enrollment in a Swift trucking  
                     academy in order to obtain a CDL and subsequent employment with Swift;
- 23       (2) **Trainee Drivers.** These drivers have recently obtained their CDL from a  
                     non-Swift driving school, but do not have proper driving experience, and  
                     will have to have driver training provided by Swift as part of their initial  
                     employment;

1                   (3) **Experienced Drivers.** These drivers have possessed a CDL for at least 6  
2                   months and have driven during the last 12 months;

3                   (4) **Re-Hire Drivers.** These drivers have previously worked for Swift.

4                   The application process for each type of driver is somewhat different.

5                   Once submitted, applications are typically imported onto Swift's proprietary and  
6                   customized electronic databases. Further, a recruiter is generally assigned to the  
7                   application. This can happen in multiple ways: (1) the database can assign an application  
8                   to a Swift recruiter; (2) an applicant can designate their recruiter on their application,  
9                   typically where there has been prior contact with that recruiter, and that recruiter will be  
10                  assigned to the application; and (3) a recruiter can go into Swift's database and assign  
11                  themselves to a particular application. Assignment of an application to a recruiter can  
12                  occur either before or after importation of the application into Swift's electronic database.

13                  The recruiter is responsible for initiating a live contact with the applicant, typically  
14                  by telephone. During this initial live contact, the recruiter directly asks the applicant  
15                  certain questions, including all of the pre-qualifying questions on the application  
16                  (including criminal conviction history). The recruiter will also typically explain Swift's  
17                  application process and the information required by Swift, including work and driving  
18                  history and criminal background information. The recruiter will normally also explain  
19                  that Swift will be obtaining employment history ("DAC reports"), driving records ("MVR  
20                  reports") and criminal background reports ("Widescreen reports"). Finally, the recruiter  
21                  will typically, as part of the application materials, obtain the applicant's consent to  
22                  procure these consumer reports.

23                  After the initial contact, it is the recruiter's responsibility to ensure that the  
24                  application is 100% complete and also to determine whether the applicant is eligible for  
25                  employment with Swift and meets Swift's and the Department of Transportation's  
26                  ("DOT") minimum qualifications. This process is called "pre-qualifying." Applicants  
27                  may be disqualified from employment with Swift for a variety of reasons based upon their  
28                  application or initial contact, such as possessing a bad driving record or having a DUI or

1 DWI conviction in the past 5 years. Swift has previously produced to Plaintiffs its  
2 Company Hiring Criteria as STC000085-90 and STC000150-209.

3 Once the applicant meets Swift's basic eligibility standards, the recruiter reviews  
4 and processes the application to determine whether the applicant meets Swift's basic  
5 hiring criteria. Following the recruiter review, a recruiting processor then reviews the  
6 application and confirms that it meets Swift's basic hiring criteria. The recruiter and the  
7 recruiting processor both review the application in its entirety for a variety of issues, such  
8 as gaps in employment, driver experience, and criminal background. The recruiter and the  
9 recruiting processor may contact the applicant again for additional follow-up information.

10 As just one example of the various routes that an individual's application process  
11 may take, if the application reveals a conviction, or the applicant disclosed a conviction  
12 during the live initial contact, the applicant must fill out a Conviction Form disclosing  
13 his/her criminal history. If the Conviction Form reveals solely a misdemeanor more than  
14 2 years old, the recruiter may, but is not required to, approve the applicant for further  
15 processing. In all other circumstances, the Conviction Form is then submitted to  
16 Investigations (also called the Security Department) for review. If Investigations requires  
17 an interview, they will send an e-mail to the recruiter to have the applicant contact  
18 Investigations for an interview. A Swift recruiter will then instruct the applicant to  
19 contact Investigations for an interview, where the applicant is asked questions regarding  
20 any conviction(s) the applicant disclosed on their application and/or Conviction Form, as  
21 well as any other convictions the applicant discloses during the interview. During that  
22 interview, Swift allows the applicant to explain the circumstances surrounding any  
23 convictions or charges s/he has disclosed, and further gives the applicant an opportunity to  
24 provide (or later obtain and provide) any documentation disputing the accuracy of any  
25 conviction or charge. Investigations must clear the applicant after the interview in order  
26 for the application to continue through the hiring process.

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1           In addition, throughout the recruiting and/or investigation process, if the applicant  
 2 cannot be reached or is unwilling or unable to respond to the recruiter's or Investigation's  
 3 questions, the applicant may also be disqualified from further processing.

4           At some time during the pre-qualification process, the applicant is required to  
 5 provide written consent to Swift's procurement of consumer reports. An application may  
 6 not proceed beyond the pre-qualification stage unless and until an applicant has provided  
 7 this consent.

8           Swift has utilized different forms and language to obtain an applicant's consent to  
 9 procure consumer reports over time. Prior to September 2011, applicants authorized Swift  
 10 to perform background checks via language contained on Swift's employment  
 11 applications. Additionally, electronic applicants affirmatively checked "Yes" to the  
 12 question, "May we request information on you from outside consumer reporting  
 13 agencies?" Beginning in March 2011, Swift began utilizing a new web application  
 14 containing new FCRA consent language. STC000101-06.

15           Beginning in September 2011, Swift used the FCRA Disclosure & Authorization  
 16 form document Bates-labeled as STC000126-000130. In February 2012, Swift revised its  
 17 FCRA Disclosure & Authorization form to the document Bates-labeled STC000131-  
 18 000133. All applications during the relevant time period contained acknowledgments that  
 19 the applicant had to consent to before Swift would accept their application and process it  
 20 further. The language of these acknowledgments varied over time, as can be seen on  
 21 documents Bates-labeled STC000001-000005, STC000038-000042, and STC000096-  
 22 000125.

23           Swift Academy Driver applicants must also take a mandatory online course and  
 24 score 80% or higher for the application to proceed in the hiring process.

25           After the recruiter has completed the pre-qualification process, and after receiving  
 26 the applicant's written consent to procure consumer reports, the recruiter may click a  
 27 button in the electronic database to order consumer reports from HireRight. The recruiter  
 28 will receive a DAC and MVR report and review those reports for any concerns or

1 disqualifying information under the Company Driver Hiring Criteria. The recruiter and/or  
 2 processor then confirms the application's information and other driver hiring criteria as  
 3 provided in the Swift Company Driver Hiring Criteria, produced as documents Bates-  
 4 labeled STC000085-000090 and STC000136-000209. The recruiter can decline the  
 5 applicant if the applicant fails to meet any Hiring Criteria or if the DAC or MVR reveals  
 6 that the applicant has provided false information on their application.

7 At the same time, a Widescreen criminal background report is ordered from  
 8 HireRight, but the Widescreen report goes directly to Investigations only, not to the  
 9 recruiter. Investigations reviews the Widescreen report to verify whether there is any  
 10 criminal conviction information regarding the applicant. If there is any such information,  
 11 Investigations sends an e-mail to the assigned recruiter telling that recruiter to have the  
 12 applicant contact Investigations for an interview.

13 The Investigations interview when a conviction appears on the Widescreen report  
 14 is largely the same as the process described above when an applicant voluntarily discloses  
 15 a conviction on their application and fills out a Conviction Form. Investigations  
 16 interviews the applicant and allows the applicant to explain the circumstances surrounding  
 17 any convictions or charges, including an opportunity to provide any documentation  
 18 disputing the accuracy of any conviction or charge. Investigations must clear the  
 19 applicant after the interview in order for the applicant to continue through the hiring  
 20 process. On a case-by-case basis, the decision whether or not to approve an applicant may  
 21 receive additional review(s), called a Level 1 or Level 2 review.

22 In addition, an applicant must pass a DOT physical and drug test screening. If an  
 23 applicant fails either of these tests, they are declined pursuant to DOT regulations.

24 After confirmation that the applicant has met all Swift hiring and screening criteria,  
 25 Swift schedules the applicant to attend orientation. An offer of employment is  
 26 conditioned upon successful completion of orientation. An applicant could be disqualified  
 27 at orientation for a variety of reasons. An applicant could fail the road test that is  
 28 administered during orientation. An applicant could disclose information during

1 orientation that reveals that s/he falsified the contents of his/her application. An applicant  
 2 could fail the DOT mandated drug screen and/or physical. Or, as with Mr. Daniel, an  
 3 applicant could disclose criminal conviction information at orientation that was not  
 4 disclosed during the initial recruiter contact, on the employment application or on the  
 5 Widescreen report. If that occurs, the Investigation interview process is followed and the  
 6 applicant must be approved by Investigations to continue in the hiring process.

7 In the event Swift based a decision not to hire an applicant on information obtained  
 8 in a consumer report, Swift takes different approaches for in-person applicants and other  
 9 applicants. For in-person applicants, beginning in November 2011, Swift issues a pre-  
 10 adverse action notice to the applicant and subsequently issues an adverse action letter.  
 11 For not-in-person applicants, also beginning in November 2011, Swift issues the applicant  
 12 an adverse action letter, as well as an FCRA summary of rights, within three days of its  
 13 determination to take adverse action. Prior to November 2011, any notices of adverse  
 14 action, if given, would have been oral.

15 Non-driver hiring at Swift is not handled by the Recruiting Department, but rather  
 16 Talent Acquisition and Development within the Human Resources Department.

17 Non-driver applications are reviewed and assessed, and Swift makes a conditional  
 18 offer of employment, prior to procuring any consumer reports with respect to the  
 19 applicant. Once Swift has decided to extend a conditional offer of employment to a non-  
 20 driver applicant, that individual is then sent a conditional offer letter. See,  
 21 e.g., STC342454-342459. In the vast majority of cases, that offer letter is electronically e-  
 22 mailed to the applicant. In rare circumstances, such as for high-level executive  
 23 employees, the letter is sent in hard copy form, but the contents of the offer letter are  
 24 identical for all relevant purposes no matter the form in which it is sent. During the entire  
 25 relevant time period, and no matter the format of the letter, the offer letter has always  
 26 contained the language, “Your Swift employment is contingent upon satisfactory  
 27 completion of a background investigation . . .”

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In addition, non-driver applicants have always received a separate form authorizing a background investigation to be conducted. From at least 2007 through April 2012, that form was called Background Investigation Release Form, and it accompanied the offer letter. That Release Form was previously produced as STC342467. It states, *inter alia*, “I authorize Swift Transportation to obtain a drivers’ License check, Consumer Credit Report and/or Background Report in arriving at a decision Regarding [sic] my employment or continuation of employment.” Applicants were required to consent to a background check via this form before being processed further for employment with Swift. In April 2012, Swift replaced the Background Investigation Release Form with the same FCRA authorization form utilized by the Recruiting Department. See STC342468.

In all cases except the rare hard copy letter discussed above, a non-driver applicant clicks on an electronic link to signal their assent to Swift conducting a background check. (Hard copy letters require a signed and returned version of the same consent form prior to continued processing.) Upon clicking to provide their consent, a link is sent to Swift’s Investigations Department indicating that consent to obtain consumer reports has been received. Upon receipt of that link, the Investigations Department will then order from HireRight a criminal background report. Swift does not procure any other consumer reports, *e.g.*, a DAC or an MVR report, for non-drivers, except, in very rare circumstances, it will obtain a credit report for relevant positions.

If the criminal background report is clean, Investigations will approve the applicant and they will continue through the hiring process. If the report reveals criminal conviction information, Investigations will first review the applicant’s application to determine whether or not the applicant disclosed the criminal conviction and then contact the applicant for an interview. This interview process is conducted identically to the Recruiting interview process set forth above. At the end of the interview, the applicant is either approved or not approved for further consideration.

In certain circumstances, such as where business needs require a prompt hiring and the criminal background report is not yet available, Swift will communicate to an

1 applicant that they may start working pending the results of their background check. If  
 2 the background check for such an individual later reveals criminal conviction information,  
 3 the individual would undergo the interview process and either be approved or not  
 4 approved for continued employment.

5 Prior to January 2012, any pre-adverse action or adverse actions notices, if given,  
 6 would have been oral. Beginning in January 2012, Swift began issuing adverse action  
 7 notices to non-drivers who are not hired based in whole or in part on a consumer report.  
 8 Swift later began issuing a pre-adverse action notice to applicants and then issuing an  
 9 adverse action notice five business days later.

10 Applicants must still successfully pass a drug screen, reference checks and attend  
 11 orientation, and some must pass a pre-employment physical.

12 **INTERROGATORY NO. 4:**

13 For the time period between August 8, 2006 and the present, provide the names and  
 14 addresses of all recruiting personnel, human resource personnel or your other employees  
 15 who process any of the following documents pertaining to job applicants seeking  
 16 employment with you:

- 17       a. Requests for criminal background reports, driving records or any other  
           consumer report;
- 19       b. Job applications received in person, electronically, orally, by facsimile, or  
           by mail; and
- 21       c. Adverse Action or "Pre-Adverse action" notices.

22 **ANSWER:**

23 Swift objects to Interrogatory No. 4 as overly broad and unduly burdensome as not  
 24 all recruiting personnel, human resource personnel, or other Swift employees who process  
 25 certain consumer reports, job applications, and adverse action or pre-adverse action  
 26 notices will have information that is relevant or material to Plaintiffs' claims or efforts to  
 27 certify the purported class.

28 Swift asserts the Two-Year SOL Objection, as well as the Non-Driver Objection to

## 1 Interrogatory No. 4.

2 Notwithstanding these objections and without waiving them, Swift responds that  
 3 the following Swift recruiting employees process or processed documents, including  
 4 consumer reports, job applications and pre-adverse and/or adverse action notices during  
 5 the relevant time period:

NAME	LOCATION OF EMPLOYMENT
Donald Anderson	Phoenix, Arizona
Irene Arredondo	Phoenix, Arizona
Emily Baker	Edwardsville, Kansas
Paul Barta	Phoenix, Arizona
Cindy Bouch	Phoenix, Arizona
Riley Branch	Lancaster, Texas
Karina Torres Breceda	Phoenix, Arizona
Jerrald Calvillo	6119 Pasqual Ave. Columbus, OH 43213
Roy Carrasco	Phoenix, Arizona
Crege Carter	Memphis, Tennessee
Melissa Castillo	Phoenix, Arizona
Brooke Chamberlain	Phoenix, Arizona
Ronnie Chandler	Phoenix, Arizona
Shannon Cologna	Phoenix, Arizona
Javier Covian	Phoenix, Arizona
Brandon Cragun	Menasha, Wisconsin
Jacqueline Curry	Phoenix, Arizona
Kimberly Deducca	Lancaster, Texas
Araceli Deleon	Phoenix, Arizona
Douglas Driscoll	Sumner, Washington

1	Joey Fowler	Greer, South Carolina
2	Sherry Goggin-Rysedorph	Phoenix, Arizona
3	Melody Gonzalez	Phoenix, Arizona
4	Sherry Haldeman	Harrisburg, Pennsylvania
5	Kevin Harring	Phoenix, Arizona
6	William Hartley	Lewiston, Idaho
7	Benjamin Harvey	Atlanta, Georgia
8	Christopher Hedges	Phoenix, Arizona
9	Kris Keplar	(614) 308-2341 Swift Transportation, Co., Inc. 4141 Parkwest Drive Columbus, Ohio 43228
10	Dawn Linville	Edwardsville, Kansas
11	Lizanne Luke	Phoenix, Arizona
12	Ludivina Marin	Phoenix, Arizona
13	Veronica Martinez	Phoenix, Arizona
14	Autumn Matte	Phoenix, Arizona
15	Erica McCoy	Phoenix, Arizona
16	Donna Moore	Phoenix, Arizona
17	Mayra Nieto	Phoenix, Arizona
18	Abraham Ornelas	Phoenix, Arizona
19	Steven Ornelas	Phoenix, Arizona
20	Mario Padilla	Phoenix, Arizona
21	Sonya Pantoja	Phoenix, Arizona
22	Stephanie Pedroza	Phoenix, Arizona
23	Nancy Perkins	Syracuse, New York
24	Michael Person	Phoenix, Arizona
25	Lloyd Pumphrey	Fontana, California

1	Deanna Rada	Phoenix, Arizona
2	Daniel Ramirez	Phoenix, Arizona
3	Corina Salgado	Phoenix, Arizona
4	Thomas Selander	Phoenix, Arizona
5	Michael Short	Phoenix, Arizona
6	Amber Smith	Phoenix, Arizona
7	Tamara Strickland	Memphis, Tennessee
8	Shannon Sund	Phoenix, Arizona
9	Lisa Taylor	Lathrop, California
10	Gilbert Toscano	Phoenix, Arizona
11	Rachelle Valle	Phoenix, Arizona
12	Tamala Wilchert	Memphis, Tennessee

14           Further, the following Swift recruiting processors also process or processed  
 15 documents including consumer reports, job applications and pre-adverse and/or adverse  
 16 action notices during the relevant time period:

NAME	LOCATION OF EMPLOYMENT
Mayra A. Hurtarte	Glendale, Arizona
Allena K. Escajeda	Tolleson, Arizona
Enedina Rodriguez-Moore	Phoenix, Arizona
Jon M. Steinke	Goodyear, Arizona
Raquel Uballe	Buckeye, Arizona
Delois A. Tate	Memphis, Tennessee
Brittany J. Perry	Buckeye, Arizona
Melissa A. Castillo	Glendale, Arizona
Alexis M. Zamora	Peoria, Arizona

1	Ronnie D. Chandler	Tolleson, Arizona
2	Araceli Deleon	Tolleson, Arizona
3	Leatrice B. Ferguson	Peoria, Arizona
4	Sonia R. Cordova	Peoria, Arizona
5	Autumn M. Matte	Tolleson, Arizona
6	Erica C. McCoy	Avondale, Arizona
7	Javier Covian	Avondale, Arizona
8	Candace L. Smith	Phoenix, Arizona
9	Karina Torres Breceda	Tolleson, Arizona
10	Cody R. Weinberger	Peoria, Arizona
11	Irene Arrendondo	Goodyear, Arizona
12	Steven J. Ornelas	Peoria, Arizona
13	Henderson Brittany L.	Avondale, Arizona
14	Rachelle B. Valle	Tolleson, Arizona
15	Gilbert F. Toscano	Glendale, Arizona
16	Stephanie B. Pedroza	Phoenix, Arizona
17	Amber N. Smith	Phoenix, Arizona
18	Toni L. Robbins	Glendale, Arizona
19	Ludivina A. Marin	Surprise, Arizona
20	Brittney J. Harrington	Litchfield Park, Arizona
21	Robert A. Martino	Aurora, Colorado
22	Christopher M. Hedges	Phoenix, Arizona
23	Arleen F. Rhoades	Avondale, Arizona
24	Adriana Barnett	Buckeye, Arizona
25	Geoffrey L. Hurt	Phoenix, Arizona
26	Thomas C. Selander	Litchfield Park, Arizona
27	Ebony T. Sallis	Laveen, Arizona

1	Brooke R. Chamberlain	Phoenix, Arizona
2	Diann M. Fuentes	Avondale, Arizona
3	Shaylin Bell	Phoenix, Arizona
4	Roy Carrasco	Buckeye, Arizona
5	Shannon L. Sund	Avondale, Arizona
6	Shannon K. Cologna	Peoria, Arizona
7	Veronica Bell	Avondale, Arizona
8	Natosha L. Foulks	Southaven, Mississippi
9	Liquita L. Hall	Memphis, Tennessee
10	Tameka L. Stevenson	Stone Mountain, Georgia
11	Brenda L. Howard	Memphis, Tennessee
12	Toriann L. Fitzpatrick	Memphis, Tennessee
13	Vicki N. Metcalf	Memphis, Tennessee
14	Camisha L. Williford	Memphis, Tennessee
15	Amber C. Bohanon	Memphis, Tennessee
16	Dana J. Avant	Cordova, Tennessee
17	Qiana J. Anderson	Memphis, Tennessee
18	McNeal Sherondia R.	Memphis, Tennessee
19	Cleather Jamison	Memphis, Tennessee
20	Angela L. Bean	Southaven, Mississippi
21	Tangela N. Spencer	Memphis, Tennessee
22	Fannie D. Jackson	Memphis, Tennessee
23	Michael D. Person	Avondale, Arizona
24	Felicia R. Rivers	Memphis, Tennessee
25	Horlisa Weaver	Memphis, Tennessee
26	Sharmeka Burse	Memphis, Tennessee
27	Iris M. Washington	Memphis, Tennessee

1	Melanie C. Robinson	Memphis, Tennessee
2	Yolanda M. Young	Memphis, Tennessee
3	Shalonda K. Grant	Hornlake, Mississippi
4	Shante D. Holloway	Memphis, Tennessee
5	Tabbatha L. Johnson	Memphis, Tennessee
6	Milvia J. Evans	Memphis, Tennessee
7	Angela M. Edwards	Lancaster, Texas
8	Donald M. Anderson	Avondale, Arizona
9	Erica D. Jackson	Memphis, Tennessee
10	Mary J. Johnson	Memphis, Tennessee
11	Sharon R. Niter	Memphis, Tennessee
12	Shalay R. Jackson	Memphis, Tennessee
13	Lakisha M. Smith	Memphis, Tennessee
14		

Further, the following Swift employees also order or ordered consumer reports and issue or issued pre-adverse and/or adverse action notices during the relevant time period:

NAME	LOCATION OF EMPLOYMENT
Rochelle Jenkins	Memphis, Tennessee
Mary Johnson	Memphis, Tennessee
Veronica Bell	Phoenix, Arizona
Holly Baki	Phoenix, Arizona
Tammy Ferguson	Phoenix, Arizona
Jared Ruchensky	Phoenix, Arizona
Erika Deneweth	Phoenix, Arizona
Teresa Moore	Phoenix, Arizona
Amy Gruver	Phoenix, Arizona
Michelle Cordova	Phoenix, Arizona

Nicole Burleson	Phoenix, Arizona
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The following individuals in the Security Department processed criminal background reports, driving records, and other consumer reports. They also would have been involved in part with processing applications and may have been involved in giving adverse action notices.

NAME	LOCATION OF EMPLOYMENT
Michelle Adamson	Phoenix, Arizona
Mark Donahue	Fontana, California
Shawn Driscoll	Phoenix, Arizona
Angelica Flores	Phoenix, Arizona
Aaron Peterson	Phoenix, Arizona
Patricia Ramos	Phoenix, Arizona
Berenice Ruiz	Phoenix, Arizona

#### **INTERROGATORY NO. 5:**

For the period between August 8, 2006 and the present, provide the names and addresses of all persons who applied for an employment position with you and about whom you obtained a consumer report, including the date the consumer report was obtained, and whether you had in-person contact with such persons prior to obtaining the consumer report.

#### **ANSWER:**

Swift objects to Interrogatory No. 5 as overly broad and unduly burdensome as Swift receives thousands of applications for employment each year. Compliance with this interrogatory is onerous and overly burdensome as it requires identifying thousands of individuals and the corresponding information requested by Plaintiffs about each individual, regardless of the position they applied for and when.

Swift asserts the Two-Year SOL Objection, as well as the Non-Driver Objection.

1           Swift also objects to Interrogatory No. 5 to the extent that it seeks confidential,  
 2 proprietary, or otherwise privileged information that is not otherwise known or publicly  
 3 available to its competitors, such as the names of, and information regarding, persons that  
 4 were provided to Swift by any consumer reporting agency. Certain information is also  
 5 subject to the confidentiality provision and other terms of the written contracts between  
 6 Swift and certain consumer reporting agencies.

7           In addition, Swift objects to Interrogatory No. 5 as overly broad and unduly  
 8 burdensome because the purported class is not appropriate for class action treatment.  
 9 Among other issues, the decision to offer employment, and if accepted, to hire driver  
 10 applicants involves multiple individualized inquiries as to that driver's qualifications and  
 11 employment application including, but not limited to, whether Swift ordered a background  
 12 report for the applicant, whether the applicant provided false information on the  
 13 employment application, whether any disclosed information was automatically  
 14 disqualifying, whether the applicant meets DOT standards, and whether the applicant met  
 15 Swift's standards. Various individualized inquiries also apply to each applicant's  
 16 involvement in the class action, such as when the applicant was on inquiry notice of a  
 17 possible violation of the FCRA and whether the applicant only seeks statutory and  
 18 punitive damages, as opposed to actual damages.

19           Swift further objects to the extent this request seeks electronic information as it  
 20 may call for information that is not readily accessible.

21           Notwithstanding these objections and without waiving them, Swift responds that  
 22 the information requested in Interrogatory No. 5 may be obtained from documents  
 23 containing the data from applications submitted by individuals seeking driver positions at  
 24 Swift, as they exist in the proprietary electronic databases Swift employees use during the  
 25 recruiting and hiring process. *See, e.g.*, documents Bates-labeled STC000456-099883,  
 26 STC104789-113111; STC126681-178720; STC212832-254274; STC256180-312963.  
 27 Accordingly, Swift incorporates by reference its responses, objections, and the responsive  
 28 documents produced pursuant to Requests for Production Nos. 3-6, as if fully set forth

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 Phoenix, Arizona 85004-2202  
 (602) 382-6000

1 herein.

2 Swift has also produced two searchable databases containing responsive  
 3 information: (1) a web recruiting database containing screen shots of the internet  
 4 applications for each individual who applied for a driver position at Swift from August 8,  
 5 2009 through February 2011; and (2) a database used by Swift's security department that  
 6 contains a spreadsheet detailing the individuals that had contact with Swift's security  
 7 department during the application process. *See, e.g.*, documents Bates-labeled  
 8 STC256174-256175. Accordingly, Swift incorporates by reference its responses,  
 9 objections, and responsive documents produced pursuant to Requests for Production Nos.  
 10 3-6 & 22, as if fully set forth herein.

11 **INTERROGATORY NO. 6:**

12 For the period between August 8, 2006 and the present, provide the following  
 13 information pertaining to your policies or procedures to ensure compliance with the Fair  
 14 Credit Reporting Act:

- 15       a.     the date the policy or procedure was first created;  
 16       b.     identify individuals who drafted and/or revised the policy or procedure;  
 17       c.     identify any changes made to the policy or procedure (inclusive of what was  
 18 added, deleted, or replaced) and provide the dates of such changes;  
 19       d.     identify the individuals who have access to and whose function is to review  
 20 consumer reports for employment purposes; and  
 21       e.     identify all documents containing such policies or procedures.

22 **ANSWER:**

23 Swift asserts the Two-Year SOL Objection, as well as the Non-Driver Objection.

24 In addition, Swift objects to Interrogatory No. 6 to the extent that it seeks  
 25 information protected by the attorney-client privilege and/or the work-product doctrine.  
 26 Interrogatory No. 6 is also objectionable to the extent that it seeks confidential,  
 27 proprietary, or otherwise privileged information that is not otherwise known or publicly  
 28 available to its competitors. Certain information is also subject to the confidentiality

provision and other terms of the written contracts between Swift and certain consumer reporting agencies.

Notwithstanding these objections and without waiving them, Swift has maintained various disclosure forms and applications for a number of years by which applicants authorize Swift to obtain job-related information about the applicants. For driver applications, Swift received authorization to perform background checks if job-related. Prior to September 2011, the driver applications contained acknowledgments that the applicant had to answer before finalizing their application submission. The language of these acknowledgments varied over time, as can be seen on documents Bates-labeled STC000001-000005, STC000038-000042, and STC000096-000125. Swift revised its policy in September 2011 by providing driver applicants during the application process with an FCRA Disclosure and Authorization form. *See, e.g.*, document Bates-labeled STC000126-000130. In February 2012, Swift revised its policy, which included providing driver applicants with a different FCRA disclosure form. *See, e.g.*, document Bates-labeled STC000131-000133.

Beginning in November 2011, when recruiters access Swift's proprietary and customized electronic databases and ensure an applicant's information is complete and accurate, the recruiters select whether the applicant is an in-person or non-in-person applicant at the time of application. This selection then determines the type of notice an applicant receives if adverse action is taken against them. For in-person applicants, Swift issues a pre-adverse action notice to the applicant and then subsequently issues an adverse action letter. For other not-in-person applicants, also beginning in November 2011, Swift issues the applicant a letter within three days of its determination to take adverse action. Gary Fitzsimmons, Shawn Driscoll and Swift's in-house counsel revised these policies and procedures as to driver applications.

Swift also incorporates by reference its responses and objections to Interrogatory Nos. 3, 12, & 13, as if fully set forth herein. As to individuals who have access to and whose function is to review background reports, Swift incorporates by reference its

1 responses and objections to the second list of individuals, Interrogatory No. 4, as if fully  
 2 set forth herein. Further, documents containing Swift's policies or procedures have  
 3 already been produced in this matter. *See, e.g.*, Swift's First Supplemental Disclosure  
 4 Statement and documents Bates-labeled as STC000085-000090 and STC000126-000209.

5 The foregoing relates to applicants for driver positions. For non-drivers, see  
 6 Swift's response to Interrogatory No. 3.

7 **INTERROGATORY NO. 7:**

8 Identify all experts and non-experts known to you who have knowledge of facts  
 9 relevant to this case, and state the subject of testimony or knowledge, giving a brief  
 10 description thereof, and identify all documents received from or communicated to such  
 11 person by you regarding the Named Plaintiffs, or the subject matter of this case. If you  
 12 intend to qualify any of these persons as experts, please so indicate, giving their areas of  
 13 expertise and their credentials as experts.

14 **ANSWER:**

15 Swift objects to Interrogatory No. 7 as overly broad and unduly burdensome as the  
 16 list of all experts and non-experts who have knowledge of facts relevant to this case is  
 17 likely to be so lengthy that a proper response is onerous and borders on harassment. Swift  
 18 receives thousands of applications for employment each year, and these individuals may  
 19 have some knowledge regarding the facts relevant to this case. Swift also has over one-  
 20 hundred current employees, as well as former employees, who potentially have  
 21 knowledge of facts relevant to this case. Identifying each of these thousands of  
 22 individuals, and the corresponding information requested by Plaintiffs, is unduly  
 23 burdensome.

24 Swift also objects to Interrogatory No. 7 to the extent that it seeks information  
 25 protected by the attorney-client privilege and/or the work-product doctrine. Swift further  
 26 objects to Interrogatory No. 7 to the extent that it seeks confidential, proprietary, or  
 27 otherwise privileged information that is not otherwise known or publicly available to its  
 28 competitors, such as policies outlining Swift's hiring procedures or the written contracts

1 between Swift and any consumer reporting agencies. Certain information is also subject  
 2 to the confidentiality provision and other terms of the contracts between Swift and certain  
 3 consumer reporting agencies. Interrogatory No. 7 is also objectionable to the extent that  
 4 the information requested is already known by, or available to, Plaintiffs, as evidenced in  
 5 Swift's disclosure statements and documents produced contemporaneously therewith.

6 Notwithstanding these objections, Swift responds that it has not yet engaged or  
 7 retained any experts in this case. Expert disclosures are not due until April 1, 2013. Swift  
 8 will supplement its response in the event that Swift engages or retains a testifying expert  
 9 in this case. As for non-experts with knowledge of facts relevant to this case, Swift  
 10 incorporates by reference its responses and objections to Interrogatory Nos. 1, 4, 5, and  
 11 10, and information provided in Swift's disclosure statements, as if fully set forth herein.

12 **INTERROGATORY NO. 8:**

13 Identify all of your employees, representatives, or the like, who communicated  
 14 with Named Plaintiffs, and/or with any third party communicating on behalf of the Named  
 15 Plaintiffs, regarding their employment applications and/or consumer reports and for each  
 16 such person, state his or her job title and job description and the subject, nature and  
 17 content of the communications.

18 **ANSWER:**

19 Swift objects to Interrogatory No. 8 to the extent that the information requested is  
 20 already known by, or available to, the Named Plaintiffs, as they are in the best position to  
 21 know who communicated with them, and as evidenced in Swift's disclosure statements  
 22 and documents produced contemporaneously therewith.

23 Notwithstanding these objections and without waiving them, in response to  
 24 Interrogatory No. 8, Swift incorporates by reference its response and objections to  
 25 Interrogatory No. 1 to the extent the individuals identified in Interrogatory No. 1  
 26 communicated with the Named Plaintiffs.

27 **INTERROGATORY NO. 9:**

28 Did you take adverse action as to Named Plaintiffs? If yes, state the date and

1 provide a full description of the actions taken. If your answer is no, state all facts and  
2 legal basis which support your answer.

3 **ANSWER:**

4 Swift objects to Interrogatory No. 9 to the extent that it requests Swift make a  
5 legal conclusion regarding whether Swift took adverse action against the Named  
6 Plaintiffs.

7 Notwithstanding this objection and without waiving it, Swift responds that Swift  
8 did not hire Kelvin Daniel, but that decision was not an adverse action that required  
9 compliance with the Fair Credit Reporting Act. On January 24, 2011, at a Swift  
10 orientation, Mr. Daniel voluntarily disclosed several convictions in response to Swift's  
11 admonition that applicants accurately fill out and disclose information on their  
12 applications. Based on those disclosures, which did not appear on his application or his  
13 criminal background report, Swift told Mr. Daniel and told him he would need to follow  
14 up with Swift's Security Department. On January 27, 2011, during his telephonic  
15 interview with the Security Department, Mr. Daniel admitted that he failed to disclose  
16 these convictions on his employment application, and his conditional job offer was then  
17 revoked. That decision was not based in whole or in part on his consumer report.

18 Swift did not hire Plaintiff Tanna Hodges following her December 2009  
19 application, but that decision was not an adverse action requiring compliance with the Fair  
20 Credit Reporting Act. Ms. Hodges' September 2009 applications, while received, were  
21 not processed beyond the application stage and no consumer report was ever ordered by  
22 Swift with respect to these applications. With regard to her December 12, 2009 web  
23 application, Ms. Hodges answered "No" to the question of whether she had ever been  
24 convicted of a criminal offense. Following the processing of that web application, Swift  
25 procured consumer reports on Ms. Hodges that revealed a number of prior criminal  
26 convictions. Swift requested that Ms. Hodges contact and interview with its Security  
27 Department. On December 14, 2009, during her security interview regarding her  
28 application, Ms. Hodges confirmed that she had multiple different criminal convictions,

despite responding in the negative on her web application to the question, "Have you ever been convicted of a criminal offense?" At this point, Ms. Hodges was disqualified from employment with Swift.

**INTERROGATORY NO. 10:**

For Named Plaintiffs and each putative class member you terminated, denied or delayed employment based in whole or in part upon information contained in a consumer report between August 8, 2006 and the present, identify each person's name and address, and separately state the dates, on which you:

- a. obtained their written consent to obtain a consumer report;
- b. obtained a consumer report;
- c. provided the employee or applicant with a copy of the consumer report;
- d. discharged, denied or delayed employment to the employee or applicant;
- e. provided the employee or applicant with a written summary of FCRA rights;
- f. sent the post-adverse notices required by 15 U.S.C. §1681m to the individual.

**ANSWER:**

Swift objects to Interrogatory No. 10 as overly broad and unduly burdensome as Swift receives thousands of applications for employment each year. Compliance with this interrogatory is onerous and overly burdensome as it requires identifying thousands of individuals and the corresponding information requested by Plaintiffs about each individual, regardless of the position they applied for and when. The breadth of this request borders on harassment.

Swift asserts the Two-Year SOL Objection, as well as the Non-Driver Objection.

Swift also objects to Interrogatory No. 10 to the extent that it seeks confidential, proprietary, or otherwise privileged information that is not otherwise known or publicly available to its competitors, such as the names of, and information regarding, persons that were provided to Swift by any consumer reporting agency. Certain information is also subject to the confidentiality provision and other terms of the written contracts between

1 Swift and certain consumer reporting agencies.

2 In addition, Swift objects to Interrogatory No. 10 as overly broad and unduly  
 3 burdensome because the purported class is not appropriate for class action treatment.  
 4 Swift further objects to the extent this request seeks electronic information as it may call  
 5 for information that is not readily accessible.

6 Swift also objects to the interrogatory as phrased because it assumes facts about the  
 7 hiring process. As set forth in Swift's Answer to Interrogatory No. 3, hiring at Swift  
 8 involves multiple steps and multiple people and the contents of background reports do not  
 9 necessarily determine the decisions Swift makes.

10 Notwithstanding these objections and without waiving them, Swift responds as  
 11 follows:

- 12 • Kelvin Daniel, 700 Wapello Circle, Natomas, CA 95835. Swift obtained  
 13 Mr. Daniel's consent to investigate all references and to secure additional  
 14 job-related information about Mr. Daniel with his application on December  
 15 27, 2010. He also consented and authorized Swift to obtain information on  
 16 him from outside consumer reporting agencies. Swift ordered a Widescreen  
 17 report from HireRight Solutions, Inc. ("HireRight") on Mr. Daniel on  
 18 December 28, 2010. That report revealed no criminal convictions and  
 19 played no role in the decision not to hire Mr. Daniel. On January 28, 2011,  
 20 Swift decided not to hire Mr. Daniel and revoked his conditional offer of  
 21 employment due to Mr. Daniel's voluntary disclosure of criminal  
 22 convictions during orientation on January 24, 2011, his confirmation of  
 23 those convictions during a telephonic interview with the Security  
 24 Department on January 27, 2011, and consequently his admission that he  
 25 had falsified his employment application by failing to disclose any of his  
 26 criminal convictions on the application.
- 27 • Tanna Hodges, 337 IRA Apt. F, San Antonio, TX 78209. Swift never  
 28 procured a consumer report with respect to Ms. Hodges' September 25 and  
 29, 2009 employment applications. Swift obtained Ms. Hodges' consent to  
 29 investigate all references and to secure additional information about Ms.  
 30 Hodges with her web application on December 14, 2009. She also  
 31 consented and authorized Swift to obtain information about her from outside  
 32 consumer reporting agencies. Swift ordered a criminal background report  
 33 from HireRight on Ms. Hodges on December 14, 2009. On December 14,  
 34 2009, after Ms. Hodges confirmed her prior criminal convictions in an  
 35 interview with Swift's Security Department, Swift decided not to hire Ms.

1 Hodges due to her failure to disclose her convictions on her employment  
 2 application and because she did not meet Swift hiring criteria.

3 Additional information requested in Interrogatory No. 10 may be obtained from  
 4 documents containing the data from applications submitted by individuals seeking driver  
 5 positions at Swift, as they exist in the proprietary electronic databases Swift employees  
 6 use during the recruiting and hiring process. *See, e.g.*, documents Bates-labeled  
 7 STC000456-099883, STC104789-113111; STC126681-178720; STC212832-254274;  
 8 STC256180-312963. Accordingly, Swift incorporates by reference its responses,  
 9 objections, and the responsive documents produced pursuant to Requests for Production  
 10 Nos. 3-6, as if fully set forth herein.

11 Swift also produced two searchable databases containing responsive information:  
 12 (1) a web recruiting database containing screen shots of the internet applications for each  
 13 individual who applied for a driver position at Swift from August 8, 2009 through  
 14 February 2011 and (2) a database used by Swift's security department that contains a  
 15 spreadsheet detailing the individuals that had contact with Swift's security department  
 16 during the application process. *See, e.g.*, documents Bates-labeled STC256174-256175.  
 17 Accordingly, Swift incorporates by reference its responses, objections, and responsive  
 18 documents produced pursuant to Requests for Production Nos. 3-6 & 22, as if fully set  
 19 forth herein.

20 **INTERROGATORY NO. 11:**

21 Identify all documents in your possession or control from which any of the  
 22 information requested in Interrogatory No. 10 can be derived, and for each such  
 23 document, identify the following:

- 24       a.     the location of the document;
- 25       b.     the custodian of the document; and
- 26       c.     your specific estimate of the time and expense required to access and  
             copy the document.

27  
 28 **ANSWER:**

1           Swift objects to Interrogatory No. 11 as overly broad and unduly burdensome as  
 2 not all documents in Swift's possession or control from which the information requested  
 3 in Interrogatory No. 10 can be derived will be relevant or material to Plaintiffs' claims or  
 4 efforts to certify the purported class. Swift receives thousands of applications for  
 5 employment each year. Compliance with this interrogatory is onerous and overly  
 6 burdensome as it requires Swift to access and process data that is not readily accessible to  
 7 determine whether and to what extent documents exist that may arguably be relevant to  
 8 the facts of this case. Interrogatory No. 11 requires Swift to identify thousands of  
 9 applications and obtain all corresponding information regarding each applicant. Further,  
 10 multiple documents contain the same information, rendering many documents duplicative  
 11 of one another.

12           Swift asserts the Two-Year SOL Objection, as well as the Non-Driver Objection.

13           Swift also objects to Interrogatory No. 11 to the extent that it seeks confidential,  
 14 proprietary, or otherwise privileged information that is not otherwise known or publicly  
 15 available to its competitors, such as the names of, and information regarding, persons that  
 16 were provided to Swift by any consumer reporting agency. Certain information is also  
 17 subject to the confidentiality provision and other terms of the written contracts between  
 18 Swift and certain consumer reporting agencies.

19           In addition, Swift objects to Interrogatory No. 11 as overly broad and unduly  
 20 burdensome because the purported class is not appropriate for class action treatment.  
 21 Swift further objects to the extent this request seeks electronic information as it may call  
 22 for information that is not readily accessible. Interrogatory No. 11 is also objectionable to  
 23 the extent that it calls for legal conclusions about whether adverse action was taken, what  
 24 action occurred, and why.

25           Notwithstanding these objections and without waiving them, Swift responds that  
 26 the requested information can be derived from the employment applications Swift  
 27 received from driver applicants. The employment applications, including authorizations,  
 28 releases, criminal background reports, and other associated documents, are located on

1 Swift's proprietary and customized electronic databases. Swift has produced employment  
 2 applications and related documents, and Swift incorporates by reference its responses,  
 3 objections, and responsive documents to Plaintiffs' Requests for Production Nos. 3-6 as if  
 4 fully set forth herein.

5 Swift also produced two searchable databases containing responsive information:  
 6 (1) a web recruiting database containing screen shots of the internet applications for each  
 7 individual who applied for a driver position at Swift from August 8, 2009 through  
 8 February 2011 and (2) a database used by Swift's security department that contains a  
 9 spreadsheet detailing the individuals that had contact with Swift's security department  
 10 during the application process. *See, e.g.*, documents Bates-labeled STC256174-256175.  
 11 Accordingly, Swift incorporates by reference its responses, objections, and responsive  
 12 documents produced pursuant to Requests for Production Nos. 3-6 & 22, as if fully set  
 13 forth herein.

14 **INTERROGATORY NO. 12:**

15 Identify and describe all efforts by you to comply with the FCRA since August 8,  
 16 2006, including internal audits and audits by outside companies or individuals and  
 17 identify all communications and other documents that regard same.

18 **ANSWER:**

19 Swift objects to Interrogatory No. 12 as overly broad and unduly burdensome as  
 20 not all efforts to comply with the FCRA will be relevant or material to Plaintiffs' claims  
 21 or efforts to certify the purported class. Swift's efforts to comply with other aspects of the  
 22 FCRA, other than the issues raised by Plaintiffs, are not relevant or material to this  
 23 dispute.

24 Swift asserts the Two-Year SOL Objection, as well as the Non-Driver Objection.

25 Swift further objects to Interrogatory No. 12 to the extent that it seeks information  
 26 protected by the attorney-client privilege and/or the work-product doctrine. In addition,  
 27 Swift objects to Interrogatory No. 12 to the extent that it seeks confidential, proprietary, or  
 28 otherwise privileged information that is not otherwise known or publicly available to its

1 competitors, such as Swift's policies and procedures for complying with the FCRA.  
 2 Certain information is also subject to the confidentiality provision and other terms of the  
 3 written contracts between Swift and certain consumer reporting agencies. Interrogatory  
 4 No. 12 is also objectionable because it is compound in requesting that Swift both identify  
 5 all efforts to comply with the FCRA and communications and other documents regarding  
 6 the same.

7 Notwithstanding these objections and without waiving them, Swift incorporates by  
 8 reference its responses and objections to Interrogatory Nos. 3, 6, & 13 as if fully set forth  
 9 herein. Swift further responds that various Swift employees, including in-house counsel,  
 10 Gary Fitzsimmons, Shawn Driscoll, and employees in recruiting have discussed  
 11 compliance with the FCRA. Other than its privileged communications with in-house and  
 12 external counsel, Swift has not conducted a review or audit by an outside company or  
 13 individual to comply with the FCRA.

14 **INTERROGATORY NO. 13:**

15 Identify and describe the training that you provided to your employees since  
 16 August 8, 2006 about the FCRA and your compliance with the FCRA.

17 **ANSWER:**

18 Swift asserts the Two-Year SOL Objection, as well as the Non-Driver Objection.

19 Swift further objects to Interrogatory No. 13 to the extent that it seeks information  
 20 protected by the attorney-client privilege and/or the work-product doctrine. In addition,  
 21 Swift objects to Interrogatory No. 13 to the extent that it seeks confidential, proprietary, or  
 22 otherwise privileged information that is not otherwise known or publicly available to its  
 23 competitors, such as training Swift provides to its employees about the FCRA and  
 24 associated policies and procedures. Certain information is also subject to the  
 25 confidentiality provision and other terms of the written contracts between Swift and  
 26 certain consumer reporting agencies. Interrogatory No. 13 is also objectionable because it  
 27 is compound in requesting that Swift identify and describe training "about the FCRA" and  
 28 Swift's training for "compliance with the FCRA."

Notwithstanding these objections and without waiving them, Swift responds that its employees use standard operating procedures for processing driver and non-driver applications that have at different times included different disclosures and forms that have always required recruiters to obtain authorization from an applicant prior to requesting consumer reports and interviewing any applicants and giving them an opportunity to explain and contest the contents of any Widescreen report before Swift declines to hire an individual based upon their criminal record. *See, e.g.*, documents Bates-labeled STC000085-000090, and STC000126-000209.

**INTERROGATORY NO. 14:**

Identify all legal opinions or other compliance opinions you received, internally or otherwise, to support the legality of your application procedures or use of consumer reports for employment purposes. If you agree to forgo any defense to "willfulness" that is based in full or part on advice of counsel and would thus assert a claim of privilege, please state such in lieu of a substantive answer.

**ANSWER:**

Swift objects to Interrogatory No. 14 as overly broad and unduly burdensome to the extent it requests Swift identify all legal or compliance opinions it received about application procedures or consumer reports without any time limitation.

Swift further objects to Interrogatory No. 14 to the extent that it seeks information protected by the attorney-client privilege and/or the work-product doctrine. In addition, Swift objects to Interrogatory No. 14 to the extent that it seeks confidential, proprietary, or otherwise privileged information that is not otherwise known or publicly available to its competitors, such as legal and other compliance opinions Swift relies upon for compliance with the FCRA. Interrogatory No. 14 is also objectionable to the extent that it calls for speculation or requests Swift make a legal conclusion regarding the applicability of any defenses before the purported class is even certified and while discovery is ongoing.

Notwithstanding these objections and without waiving them, Swift responds that it does not have information responsive to this request dated before August 9, 2011. To the

1 extent any such privileged opinions have been received before that date, Swift will log  
 2 them on its privilege log. Swift has received other legal opinions from time to time, but  
 3 for different purposes that are not within the scope of this request, and any such opinions  
 4 are privileged. Swift does not forego or waive any defense to "willfulness."

5 **INTERROGATORY NO. 15:**

6 State in full detail every action, communication and decision that you took or made  
 7 regarding the Named Plaintiffs' applications for employment, including the dates of all  
 8 such actions or events, the person(s) involved and all documents that pertain to the action  
 9 taken.

10 **ANSWER:**

11 Swift objects to Interrogatory No. 15 as overly broad and unduly burdensome as  
 12 not every action, communication or decision Swift took or made regarding the Named  
 13 Plaintiffs' application for employment will be relevant or material to Plaintiffs' claims or  
 14 efforts to certify the purported class. Multiple Swift employees worked on the Named  
 15 Plaintiffs' applications for employment, several of whom no longer work at Swift.

16 Swift also objects to Interrogatory No. 15 to the extent that the information  
 17 requested is already known by, or available to, the Named Plaintiffs, as they are in the  
 18 best position to know what was communicated to them by Swift.

19 Notwithstanding these objections, Swift incorporates by reference its responses and  
 20 objections to Interrogatory Nos. 1, 8, & 9 and Requests for Production Nos. 2 & 15, as if  
 21 fully set forth herein.

22 **INTERROGATORY NO. 16:**

23 If you deny that a class action can be properly certified in this case, state all facts  
 24 and all legal contentions as applied to the facts that support your denial.

25 **ANSWER:**

26 Swift objects to Interrogatory No. 16 as overly broad and unduly burdensome to  
 27 the extent that it requests Swift identify all facts supporting a denial of class certification  
 28 in this case. Swift receives thousands of applications for employment each year.

1 Compliance with this interrogatory is onerous on Swift as it requires identifying thousands  
 2 of applications, the corresponding information requested by Plaintiffs for each individual,  
 3 and the basis for why each individual applicant is not a member of the purported class.  
 4 Such a request borders on harassment.

5 Swift also objects to Interrogatory No. 16 to the extent it seeks information  
 6 protected by the attorney-client privilege and/or the work-product doctrine. Swift further  
 7 objects to Interrogatory No. 16 to the extent that it calls for speculation or requests Swift  
 8 make a legal conclusion as to facts or legal contentions that support denial of Plaintiffs'  
 9 purported class.

10 In addition, Swift objects to Interrogatory No. 16 as overly broad and unduly  
 11 burdensome on the Two-Year SOL Objection and the Non-Driver Objection and because  
 12 the purported class is not appropriate for class action treatment. Swift further objects to  
 13 the extent this request seeks electronic information as it may call for information that is  
 14 not readily accessible.

15 Notwithstanding these objections, Swift responds that the burden of establishing  
 16 entitlement to class certification rests with Plaintiffs. *Zinser v. Accufix Research Institute,*  
*Inc.*, 253 F.3d 1180, 1186 (9th Cir. 2001); *Martinelli v. Petland, Inc.*, 274 F.R.D. 658,  
 18 **660 (D. Ariz. 2011).** At this early juncture of discovery, Swift cannot be expected to  
 19 anticipate, much less respond to, Plaintiffs' various arguments related to their entitlement  
 20 to class certification. At present, Plaintiffs have not produced evidence sufficient to  
 21 establish, *inter alia*, commonality, typicality or adequacy of representation under Rule  
 22 23(a) of the Federal Rules of Civil Procedure, not to mention whether class treatment is  
 23 appropriate under Rule 23(b).

24 **“Commonality requires the plaintiff to demonstrate that the class members**  
 25 **have suffered the same injury.”** *Wal-Stores, Inc. v. Dukes*, 131 S. Ct. 2541, 2551  
 26 (2011) (internal quotations and citations omitted). “What matters to class  
 27 certification . . . is not the raising of common ‘questions’ -- even in droves -- but,  
 28 rather the capacity of a classwide proceeding to generate common answers apt to

1       drive the resolution of the litigation.” *Id.* (emphasis in original) (citation omitted).  
 2       The “[d]issimilarities within the proposed class are what have the potential to  
 3       impede the generation of common answers.” *Id.* (citation omitted).

4           The claims or defenses must also be typical, which occurs when they “are  
 5       reasonably coextensive with those of absent class members.” *McDonald v. Corrs.*  
 6       *Corp. of Am.*, No. CV-09-00781-PHX-JAT, 2010 U.S. Dist. LEXIS 122674, at \*13 (D.  
 7       Ariz. Nov. 4, 2010) (quoting *Hanlon v. Chrysler Corp.*, 150 F.3d 1011, 1020 (9th Cir.  
 8       1998)). “The test of typicality is whether other members have the same or similar  
 9       injury, whether the action is based on conduct which is not unique to the named  
 10      plaintiffs, and whether other class members have been injured by the same course of  
 11      conduct.” *Hanon v. Dataproducts Corp.*, 976 F.2d 497, 508 (9th Cir. 1992) (internal  
 12      quotations and citation omitted).

13           The purported class also cannot be properly certified because the decision to offer  
 14      or deny employment and, if accepted, to hire a driver applicant, as well as the  
 15      determination of whether any adverse action was based in whole or in part on a  
 16      consumer report, involves multiple individualized inquiries as to that driver. These  
 17      individualized inquiries destroy both commonality and typicality as to all counts  
 18      alleged in Plaintiffs’ FAC. Individualized inquiries that preclude class certification  
 19      include but are not limited to:

- 20           • Whether the applicant applied in-person, over the telephone or fax,  
 21           **through the internet, by mail, or via another method;**
- 22           • Whether the applicant was qualified to drive under the Company’s  
 23           standards;
- 24           • **Whether the applicant was qualified to drive under DOT standards,**  
 25           **including whether the applicant had a CDL license and spoke English;**
- 26           • Whether Swift ordered a consumer report for the applicant;
- 27           • **What version of the employment application the applicant reviewed**  
 28           **and submitted;**

- Whether the applicant properly completed an employment application for submission to Swift;
- When the applicant submitted his/her application to Swift;
- What information the applicant provided on their employment application;
- Whether the applicant was automatically disqualified from employment with Swift and, if so, why;
- Whether the applicant successfully challenged information contained on a consumer report and obtained an offer of employment;
- Whether the applicant challenged information contained on a consumer report and was denied employment or never responded to further requests for information from Swift;
- Whether the applicant completed a Swift Questionnaire, including whether the applicant did so truthfully;
- Whether the applicant received a copy of the consumer report(s);
- What the applicant told the recruiter about his/her application, background, and experience;
- Whether the applicant was truthful as to all aspects of, and information provided on, their employment application;
- What information the applicant's consumer report(s) contained, if any, that would disqualify the applicant from employment with Swift;
- What type of notice Swift provided to the applicant that consumer reports would be procured;
- What type of consent the applicant provided, whether written, oral, electronic, or otherwise, from to Swift to obtain a consumer report(s);
- Which authorization or consent the applicant reviewed and agreed to on the differing versions of Swift's employment applications;
- What version of the written disclosure and consent form(s) the

1                   **applicant received;**

- 2                   • Whether Swift based any hiring decision on an applicant's consumer  
3                   report(s);
- 4                   • What factors led to the decision to **offer, not offer, hire or not hire** the  
5                   applicant, **such as whether the applicant passed a drug or driving test or**  
6                   **physical examination;**
- 7                   • Whether the applicant was interviewed and, if so, **by whom**, what the  
8                   applicant said during the interview, whether it was truthful, and what  
9                   impression the applicant made during the interview;
- 10                  • What the recruiter and/or processor told the applicant about his/her  
11                  application, **including whether Swift would procure consumer report(s)**  
12                  **regarding the applicant;**
- 13                  • Whether **that any such** information was provided to the applicant in writing;
- 14                  • **Whether the applicant understood that trucking companies such as**  
15                  **Swift would always procure consumer report(s) regarding the applicant**  
16                  **as part of an industry practice;**
- 17                  • **What is common knowledge in the industry among applicants applying**  
18                  **for driver positions at trucking companies;**
- 19                  • Whether Swift's Security Department interviewed the applicant;
- 20                  • What the applicant told the Security Department official;
- 21                  • What the Security Department official told the applicants;
- 22                  • **Whether the applicant had a disqualifying criminal conviction;**
- 23                  • **Whether the applicant had any disqualifying moving or traffic**  
24                  **violations;**
- 25                  • **Whether the applicant attended a Swift orientation or failed to appear;**
- 26                  • What type of notice the applicant had regarding a possible violation of the  
27                  FCRA;
- 28                  • **When the applicant discovered a possible violation of the FCRA;**

- 1           • Why Swift decided not to hire the applicant, including falsification of
- 2           application or revealing disqualifying information, including but not
- 3           limited to information not contained in a consumer report, in an
- 4           interview (either to a recruiter or the Security Department);
- 5           • What types of damages the applicant seeks, including statutory and punitive
- 6           damages, as opposed to actual damages and other types of relief; and
- 7           • Whether the applicants' injuries are typical due to various applicants
- 8           receiving differing FCRA disclosures and notices.

9           Further, as discovery has revealed, it may be impossible to ascertain and/or  
10          identify the putative class members for Counts I through IV of the FAC. Even if  
11          theoretically possible to ascertain and/or identify the class members, the process is  
12          unduly cumbersome and burdensome, inefficient, unmanageable and renders a class  
13          action vehicle inappropriate for resolution of Plaintiffs' claims under Fed. R. Civ. P.  
14          23(b).

15          **To the extent that Plaintiffs seek to certify non-drivers, such individuals may**  
16          **be bound to arbitrate any employment-related disputes.**

17          In addition, Plaintiffs cannot certify a class for Counts III and IV of their First  
18          Amended Complaint ("FAC") because Plaintiffs have failed to identify any class  
19          representatives for Counts III and IV. On May 21, 2012, Plaintiffs and Swift stipulated to  
20          a dismissal of Robert R. Bell, Jr., the sole class representative for Counts III and IV, from  
21          this lawsuit. On May 24, 2012, this Court entered its Order dismissing Mr. Bell from this  
22          case, leaving Counts III and IV without a class representative. Plaintiffs have not  
23          identified any class representatives to replace Mr. Bell. Because a punitive class without a  
24          class representative cannot be certified as a matter of law, Plaintiffs cannot certify their  
25          class as to Counts III and IV of their First Amended Complaint.

26          **Furthermore, Ms. Hodges and Mr. Daniel are not adequate representatives**  
27          **for Counts I and II of the First Amended Complaint. "In determining adequacy, the**  
28          **court must scrutinize the ability of the named representatives to represent the**

1 interest of the class fairly and adequately.” *Welling v. Alexy*, 155 F.R.D. 654, 657  
 2 (N.D. Cal. 1994). Class certification should not be granted “if there is a danger that  
 3 absent class members will suffer if their representative is preoccupied with defenses  
 4 unique to it.” *Hanon*, 976 F.2d at 508 (internal quotations and citations omitted).

5 Ms. Hodges is not an adequate representative because there is no record of  
 6 Swift procuring any consumer report related to Ms. Hodges’ September 25, 2009  
 7 application, the lone application she attempts to state a claim for in the FAC.  
 8 Because Swift did not procure a consumer report for this in-person application, Ms.  
 9 Hodges has no claim under Counts I and II, lacks standing and is an inadequate  
 10 class representative. In a subsequent non-in-person application submitted by Ms.  
 11 Hodges, which is not part of the FAC, she failed to disclose her prior criminal  
 12 convictions, which Swift’s Security Department confirmed in an interview with Ms.  
 13 Hodges on December 14, 2009. Due to Ms. Hodges’ falsified application, Swift did  
 14 not hire Ms. Hodges.

15 Mr. Daniel is not an adequate representative because, as he conclusively  
 16 confirmed in his deposition, he was not an in-person applicant, and Counts I and II  
 17 involve allegations of in-person putative class members. Nor did Swift base its  
 18 decision in whole or in part on any consumer reports regarding Mr. Daniel, as Swift  
 19 decided not to hire Mr. Daniel and revoked his conditional offer of employment due  
 20 to Mr. Daniel’s voluntary disclosure of criminal convictions during orientation on  
 21 January 24, 2011, his confirmation of those convictions during a telephonic interview  
 22 with Swift’s Security Department on January 27, 2011, and consequently Mr.  
 23 Daniel’s admission that he had falsified his employment application by failing to  
 24 disclose any of his criminal convictions on his driver application. Mr. Daniel  
 25 therefore has no claim under Counts I and II, lacks standing, and is therefore an  
 26 inadequate class representative.

27 Swift also incorporates by reference the deposition testimony of both Ms.  
 28 Hodges and Mr. Daniel in their entirety. Their deposition testimony shows that they

1       are not adequate representatives for any of the proposed classes alleged in the FAC.  
 2       Both Ms. Hodges and Mr. Daniel, among other things, lack knowledge regarding—  
 3       and are unfamiliar with—their case, do not understand their role as a class  
 4       representative in this litigation, and lack credibility and trustworthiness.

5       For example, Ms. Hodges' deposition testimony revealed, *inter alia*, that she:

- 6           • Consented to Swift's procurement of consumer reports;
- 7           • Believes her lawsuit is about "discrimination";
- 8           • Was not aware that the First Amended Complaint referred solely to her  
             September 25, 2009 employment application with Swift;
- 9           • Was not aware whether the Fair Credit Reporting Act would apply if  
             Swift denied her employment application;
- 10          • Did not know what type of damages Plaintiffs are seeking in this case;
- 11          • Seeks, on behalf of herself as an individual, to have, as a remedy in this  
             case, her criminal information removed from her record and "to make  
             this stop. All the harassment, all the discrimination, everything";
- 12          • Did not understand her role as a class representative;
- 13          • Stated repeatedly that she did not have a criminal history when  
             contrary documents and testimony were presented to her that  
             established otherwise;
- 14          • Failed to disclose multiple convictions on her verified interrogatory  
             responses;
- 15          • Testified, falsely, "I didn't lie on my application. Not one of them.";
- 16          • Lied on multiple employment applications;
- 17          • Was not accurate or complete on her Swift employment application;
- 18          • Did not remember undergoing an Investigations interview with Swift,  
             even though she did so;
- 19          • Gave false or misleading sworn deposition testimony on numerous  
             other occasions, in addition to the items specifically referenced herein;

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1                   and

- 2                   • **Generally did not understand, or certainly abide by, her obligation to**  
 3                   **give complete and truthful sworn testimony.**

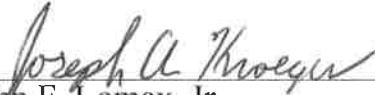
4                   **Mr. Daniel's deposition testimony revealed, *inter alia*, that he:**

- 5                   • **Consented to Swift's procurement of consumer reports;**  
 6                   • **Voluntarily provided to Swift the information that led Swift to deny**  
 7                   **him employment and that the consumer reports ordered by Swift**  
 8                   **played no role in the decision not to hire him;**  
 9                   • **Failed to understand the basic nature of his claim against Swift;**  
 10                  • **Testified that he "agreed" with the allegations contained in the**  
 11                  **complaint, when some of the allegations with respect to Mr. Daniel are**  
 12                  **demonstrably untrue;**  
 13                  • **Does not understand what damages he seeks or the class seeks in this**  
 14                  **action;**  
 15                  • **Does not understand what a class representative is or what his role as a**  
 16                  **class representative requires;**  
 17                  • **Seeks only to represent himself;**  
 18                  • **Gave testimony that was intentionally evasive and incomplete at times,**  
 19                  **and false at others;**  
 20                  • **Gave incomplete and false discovery responses;**  
 21                  • **Falsified his employment application with Swift;**  
 22                  • **Failed to review his discovery answers or ensure their accuracy,**  
 23                  **notwithstanding his signature of a sworn verification for them; and**  
 24                  • **Generally did not understand, or certainly abide by, his obligation to**  
 25                  **give complete and truthful sworn testimony.**

26                  In addition, Swift incorporates by reference its response and objections to  
 27                  Interrogatory Nos. 3, 9-10 as if fully set forth herein, all documentation produced in  
 28                  this case, all disclosure statements and all communications to Plaintiffs' counsel.

DATED this 11<sup>th</sup> day of September, 2012.

SNELL & WILMER L.L.P.

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## VERIFICATION

STATE OF ARIZONA }  
COUNTY OF MARICOPA } ss.

I, MICHELLE CORDOVA, being first duly sworn upon my oath, depose and say  
that:

I am a Recruiting Regional Leader for Swift Transportation Co. of Arizona, LLC, the defendant in the matter of *Daniel et al v. Swift Transportation Corp.*, Case No. 2:11-cv-01548-PHX-ROS. I have reviewed the foregoing Responses to Plaintiffs' First Set of Interrogatories. I am authorized to verify and do hereby verify same under penalty of perjury as being true and correct to my personal knowledge, except as to those matters as to which I lack personal knowledge, but am informed and believe to be true and correct based upon information and belief, and which I verify on that basis.

DATED this 11 th day of September, 2012.

Michelle Cordova

